



PUBLIC NOTICE FOR IMMEDIATE RELEASE

The National Social Insurance Fund (NSIF) has **taken note** of various statements, comments, allegations, and rumours circulating through social media platforms, online forums, and other public channels concerning the operations, governance, management systems, and institutional capacity of the Fund.

The Fund **recognizes** and **respects** the concerns raised by members of the public, employers, employees, labour unions, civil society organizations, and other stakeholders regarding matters of trust, transparency, accountability, governance, and operational readiness. As a public institution established under the laws of the Republic of South Sudan, **NSIF welcomes** constructive dialogue and considers stakeholders' feedback as an important part of building a strong, transparent, and accountable social insurance system.

The **public** is hereby **assured** that the establishment and operational readiness of the National Social Insurance Fund is being undertaken through legally established governance structures, including the Board of Trustees and Management. Efforts are ongoing to strengthen institutional systems, policies, regulations, and operational procedures to ensure effective service delivery and the protection of contributors' interests.

The Fund is also undertaking the development and implementation of modern administrative and technological systems designed to enhance efficiency, transparency, accountability, and the safeguarding of contributors' information and resources.

While NSIF respects freedom of expression and welcomes **constructive** criticism, it is **concerned** by the increasing circulation of false, misleading, and unverified information that has the potential of **misinforming** the public, undermine confidence in the institution, and create unnecessary anxiety among employers, employees, and other stakeholders.

Members of the public are therefore encouraged to verify information concerning the Fund through official communication channels before sharing or relying upon such information.

The offices of the National Social Insurance Fund remain open to all stakeholders seeking clarification, information, or engagement regarding any aspect of the Fund's operations, programmes, policies, systems, or future plans. Stakeholders are also encouraged to visit the Fund's offices or communicate through official channels to obtain **accurate** and **reliable** information.

Furthermore, the Fund will soon launch a comprehensive stakeholder engagement and public awareness programme involving employers, employees, labour unions, professional associations, civil society organizations, development partners, government institutions, and other interested groups. The objective of this initiative is to provide accurate information, address concerns, receive feedback, and ensure that stakeholders are fully informed and actively involved in the successful implementation of the National Social Insurance Fund.



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The Fund wishes to emphasize that the dissemination of knowingly false, malicious, or misleading information intended to damage the reputation of the institution, mislead contributors, or interfere with the lawful operations of the Fund is unacceptable. Accordingly, NSIF reserves the right to pursue appropriate **legal remedies against** any person or entity that knowingly and maliciously disseminates false information concerning the Fund.

The National Social Insurance Fund remains committed to transparency, accountability, professionalism, and the protection of workers' social security rights in accordance with its statutory mandate.

For further enquiries, please do not hesitate to contact the NSIF through official email address: info@nsif.ss; Tel: +211920808775

Issued by:

**OFFICE OF THE DIRECTOR OF LEGAL SERVICES AND BOARD AFFAIRS
NATIONAL SOCIAL INSURANCE FUND (NSIF)
JUBA, REPUBLIC OF SOUTH SUDAN**

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*For
signature
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