



Republic of South Sudan
SOUTH SUDAN REVENUE AUTHORITY
Commissioner General

Thursday 19th February, 2026

RSS/SSRA/J/CG/2026/02/053

Chairman
Capital Pay Limited
Juba, The Republic of South Sudan

Dear Chairman,

RE: PHYSICAL COLLECTION OF SOUTH SUDANESE POUNDS AT COMMERCIAL BANKS FOR ALL GOVERNMENT RELATED PAYMENTS.

I am writing to you on behalf of the South Sudan Revenue Authority with an important directive concerning the collection and handling of government-related payments in South Sudan Pounds at commercial banks. Effective immediately, all such payments made by taxpayers must be received solely in the form of physical cash. Under this new policy, bank transfers, electronic payments, or any alternative forms of payment will no longer be acceptable for government transactions conducted at commercial banks.

This decision has been made after careful consideration of the current economic climate and monetary trends in our country. We have observed that a significant amount of physical cash is being held by private individuals and entities, rather than being deposited and circulated within the banking system. This situation has contributed to reduced liquidity and diminished value of the South Sudanese Pound when measured against the U.S. Dollar. It is imperative that physical cash is brought back into the banking sector to help restore confidence in our currency, facilitate proper regulation, and support the nation's broader economic objectives.

By requiring that all government-related payments be made exclusively in physical cash, we aim to encourage those who are holding cash to deposit it at commercial banks, thereby increasing liquidity and helping stabilize the value of the South Sudanese Pound. It is crucial that Capital Pay Limited shall strictly enforce this policy without exception or delay.

As a further measure of accountability, it is expected that all funds collected at commercial banks for government-related purposes are to be made available in physical cash to the government on two designated days each month: the 16th and the 1st. These deadlines are mandatory and must be observed without fail. No deviation from this schedule or acceptance of other payment methods will be permitted under any circumstances. We request that Capital Pay Limited immediately communicate this directive to all relevant stakeholders, including commercial banks, payment system operators, and any personnel involved in the processing of government payments. Please ensure that robust monitoring and reporting mechanisms are in place to track compliance and prevent any misuse or circumvention of the new policy. Failure to adhere to these requirements may result in administrative or legal consequences.

South Sudan Revenue Authority Headquarter, Jebel, area, Juba, Republic of South Sudan
Email: CG@ssra.gov.ss

The South Sudan Revenue Authority will be conducting periodic reviews to assess the effectiveness of this policy and to ensure that its intended outcomes are being achieved. Should you encounter any challenges in implementation or require further clarification on any aspect of this directive, please do not hesitate to contact our office directly. We are committed to working collaboratively with Capital Pay Limited and all our partners to strengthen the financial system and support the national economy.

Thank you for your immediate attention and dedication to fulfilling this important mandate. We look forward to your cooperation and to positive results from the implementation of this new collection procedure.

Yours sincerely,

William Anyoun Kuol
Commissioner General
South Sudan Revenue Authority



Cc: Hon. Minister of Finance and Planning
Cc: Commissioner of Corporate Services
Cc: All Commercial Banks.
Cc: File.



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